



Day & Zimmermann NPS®

We do what we say.®

August 6, 2010

Mr. Jack Borzell
Local #13 Business Agent

Jack,

I would like to extend to you, the leadership and members of Local 13 my perspective relative to the outage this Spring at the Portland Generating Station.

What began as a limited scope outage with a few maintenance projects and a reheat loop replacement, expanded 10 days in to a full front and rear wall replacement as well as a massive increase in maintenance scope.

Reacting to this type of work is typically never a good scenario.

This outage was the exception to that rule.

As I see it there was a sequence to this exception as follows.

- 1) The outstanding response from you and the local leadership, and long days put in reacting to our calls for Welders and Mechanics to support this job.
- 2) The onsite leadership from the General Foremans, Foremans and Stewards was likely the best I have ever seen. The level of cooperation, professionalism, knowledge, and understanding from this group was truly inspiring.
- 3) The Journeyman who got the job done and their buy in to a safe work environment. This often overlooked aspect of every job is really where it all happens. The performance and quality of this group was outstanding and actually a pleasure for me to watch.

In summary you should all look with pride at what you see in the mirror....and thanks again.

Tom Ensminger
Director of Operations

TE:kjw